

## COVID-19 Content

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### ***Beyond Traditional Advance Care Planning: Tailored Preparedness for COVID-19***



To the Editor:

At the time of writing, there have been more than 18.6 million patients across the world with the novel coronavirus disease 2019 (COVID-19).<sup>1</sup> COVID-19 has drastically altered how we care for patients, requiring barriers between providers and patients who undermine the depth of conversations and the ability to keep patients and families truly informed. The pandemic has introduced both logistical and psychosocial challenges put forth by resource shortages, visitor restrictions, and requirements for social distancing. These challenges necessitate early and intentional conversations about preferences, values, and goals of care. This preparedness planning and documentation should address both general concerns and specific issues to the sequelae of COVID-19, allowing us to care for our patients in an informed and a respectful manner.

Advance care planning (ACP) helps discern patients' values and preferences regarding future medical care, allowing providers to treat patients with dignity in the face of decompensation, critical illness, and fragmented interactions. Personal protective equipment, lack of loved ones at bedside, and time limits on face-to-face interaction cause these ACP conversations to become disjointed and impersonal, particularly after patients have become severely ill. The presence of many layers of separation between patients and their providers requires deliberate and timely ACP specific to COVID-19 with clear documentation of preferences.

Traditionally, ACP focuses on either eliciting patient preferences broadly or a limited set of situations and prompts delineated in a document. For example, state-specific advance directive forms may narrowly address cardiac resuscitation, artificial nutrition and hydration, and decision making during loss of capacity. However, such documents may not address important issues specific to patient's condition, such as

preferences regarding bowel obstruction management in advanced ovarian cancer or mechanical pump failure for left ventricular assist devices placed for advanced heart failure. Given the unique challenges raised by COVID-19, we have seen that addressing broad issues remains important but may miss specific and just-in-time questions pertinent to a potential impending clinical crisis.

To complement broader ACP, we propose the implementation of condition-specific and care transitions-specific preparedness planning for COVID-19. This approach, similar to preprocedural informed consent, focuses patient-clinician conversations on the most salient areas of uncertainty and complexity related to a condition, disease, or care transition. Dissimilar to informed consent, the primary goal of preparedness planning is not necessarily to make a decision but to establish a framework—shared by patients and understood by the clinical team—about how decisions should be made. Then, these specific preferences are documented in a preparedness plan separate from, but complementary to, general ACP documents. Such tailored preparedness planning has been shown to be effective in a number of conditions. For example, the use of disease-specific ACP in a heart failure population led these patients to more frequently state their personal treatment preferences, complete documentation of their health directives, and use hospice services. Moreover, disease-specific ACP is effective in aligning proxy decisions with patients' wishes.<sup>2</sup> We must extend this approach to COVID-19, and ultimately to other pertinent health conditions, where providers need timely guidance from patients regarding how best to manage their care.

By focusing on the most common complications of COVID-19, we can support these patients through and beyond hospitalization. In one retrospective study of 52 COVID-19 critically ill patients, 62% had died at 28 days. About 67% developed acute respiratory distress syndrome, 71% required mechanical ventilation, and 17% needed renal replacement therapy.<sup>3</sup> Another case series demonstrated acute strokes in 5.7% of patients with severe infection.<sup>4</sup> Although the rate of postintensive care syndrome is not yet known, we can extrapolate that those who survive an intensive

**Table 1**  
**Common Complications in COVID-19 Patients and ACP Phrases<sup>5</sup>**

Complication	Phrases & Questions
Respiratory failure	Tell me what you understand about different types of breathing support. Are there types of support you would or would not want? Patients with COVID-19 often require the support of a breathing machine for a long time if the infection becomes severe. If this were to happen to you, what would you think? Life support means something different to everyone. What does this phrase mean to you? What sort of life support would you accept short term and long term?
Renal failure	This infection often causes damage to patients' kidneys, resulting in the need for us to support your body with something like dialysis. Is this something you have ever considered? Have you known anyone who was on dialysis in the community? What is your understanding of dialysis?
Stroke	Are there any activities or abilities that are so important to you, which you could not imagine life not being able to do them? Strokes can result in parts of your body not working normally, such as interfering with swallowing or talking. If that were to happen, what is the right way for us to care for you?
Death	Although we have limited treatments for this infection, unfortunately many people have died from COVID-19. I worry that if your infection becomes severe, you may die from this virus. What should I know about you to best care for you during this very serious illness? In the event that you become very ill and are unable to communicate your wishes to us, who is your health care decision maker? Have you spoken with him/her about your preferences? Many people have thought about where they would want to die, such as in their home or in a community hospice facility. Is this something you have ever thought about?
Lack of visitation	Although we cannot allow visitors into the hospital, we can keep your loved ones updated via telephone. Who would like us to update on a daily basis? If only one person could come and visit you in the hospital or in a nursing facility, who would that be? Can you imagine any changes in how you are doing that would change that answer?
Postintensive care syndrome	After being cared for in the intensive care unit, most patients have to get used to new normal, different from their life before getting sick. What questions do you have about that? After leaving the intensive care unit, many patients are too weak or too sick to go back to the place they previously called home. In what ways does knowing this affect how you make medical decisions?
Postacute care needs	With the risks of COVID-19, there may be limited options of where patients can rest and build their strength after leaving the hospital. Where is home and family for you? Any preferences we should know when considering your plan after leaving the hospital?

(Continued)

**Table 1**  
**Continued**

Complication	Phrases & Questions
	After leaving the hospital, if the rehabilitation center limited in-person visitation, how would you prefer to communicate with others? If your situation worsened where a visit back to the emergency department and possible hospitalization was considered, what would you think?

COVID-19 = coronavirus disease 2019; ACP = advance care planning.

care unit stay, particularly within the context of the pandemic, will suffer from physical complications, cognitive deficits, and mental health impairments. Thus, COVID-19 disease-specific preparedness planning may involve discussing preferences for mechanical ventilation, tracheostomy and percutaneous feeding for prolonged ventilation, hemodialysis (acute and chronic), and postacute recovery issues.

Beyond the medical complications, navigating logistical and psychosocial complexities also requires assessment and planning. For all serious illnesses, identifying surrogate decision makers for health decisions is standard of care. Narrowed visitation policies, however, may require clinicians to dive deeper into preferences for individual contacts across a range of clinical outcomes. For example, a 72 year old with respiratory complications from COVID-19 is admitted to a hospital with a one-visitor policy. She might identify her husband as a surrogate decision maker (but prefer he stay at home because of increased personal risk of COVID-19), an adult child as the in-person hospital visitor, and a spiritual counselor as the sole visitor if the course worsens. The patient's clinical course may require a prolonged intensive care unit stay and thus lead to a postdischarge rehabilitation period measured in months or longer in a facility outside her home. This patient may avoid aggressive measures, such as long-term ventilation, if these measures will result in transfer to a facility that limits family, friend, and pet visitations because of COVID-19. As such, disease uncertainties coupled with evolving psychosocial barriers necessitate that clinicians address upfront both the general philosophies and relevant specifics.

Table 1 suggests specific questions and phrases to consider for a COVID-19 preparedness plan. We also propose further work in tailoring ACP documents to reflect COVID-19-specific planning. Future work should involve the development of standardized processes for performing COVID-19 preparedness planning alongside general ACP at the time of hospital admission, adapting current physician orders for treatment (e.g., physician orders for life-sustaining treatment) and developing population-level health

intervention encouraging individuals to consider these questions before time of illness or admission.

COVID-19 can result in severe illness for anyone. Two-tiered ACP, addressing both general and COVID-19-specific assessments of preferences and values, allows patients, families, and providers to discuss overarching goals while planning for pertinent issues in the immediate future. It also allows for complementary but distinct documentation that provides a general roadmap alongside a situation-centered guide. By using both broad and tailored ACP for our patients with or at risk of severe infection, we can treat our patients in a dignified and respectful way that aligns with their wishes and priorities in this unprecedented time.

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